

# Board of Commissioners CEO Report

Broward Health | 10.23.24



# ACROSS THE SYSTEM

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**Cardiac Rehabilitation Program** receives recertification for most advanced practices.

Broward Health Coral Springs designated a **colorectal epicenter** by Intuitive.

Broward Health received patients from **Sarasota Memorial Health Care System** in the wake of Hurricane Milton.

**Decor for the Cure** was hosted by Allied Kitchen & Bath to raise funds for the Broward Health Foundation and cancer programming.



# SYSTEM SNAPSHOT

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**287,414**

Total number of patients served as of end of September.

**\$68,000**

Total raised at this year's Spin-a-Thon that benefits the cardiac rehabilitation program.

**\$320,000**

State Department of Health grant to employ emergency peer specialists.

**15,200**

Community Outreach encounters through events and sponsorships.



ON YOUR SIDE



Video player controls including a progress bar, play/pause button, volume icon, and a timestamp of 00:00.00.

# PEOPLE & SERVICE

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**1 Michele Thoman** joins Broward Health Medical Center as the new Chief Operating Officer.

**2 Tatiana Pestana, M.D.**, is honored by Becker's Hospital Review as a top Latino leader to know.

**3 Lauren Oats** is the new AVP, Learning and Development.

**4 Broward HealthPoint** employees joined Mayor Veronica Edward Phillips in the 3<sup>rd</sup> Annual 5K Walk/Run-a-Thon for breast cancer awareness.





**5 Captain Lee Rosbach** from Bravo's "Below Deck" is representing Children's Diagnostic & Treatment Center in this year's Men of Style.



CBS NEWS  
MIAMI

# FINANCE & GROWTH

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 <b>Broward Health</b> <sup>®</sup> MEDICAL CENTER	Increase in admissions over prior year. ....	<b>19%</b>
 <b>Broward Health</b> <sup>®</sup> NORTH	Increase in admissions over prior year. ....	<b>11.3%</b>
 <b>Broward Health</b> <sup>®</sup> CORAL SPRINGS	Increase in robotic volumes over prior year. ....	<b>9%</b>
 <b>Broward Health</b> <sup>®</sup> IMPERIAL POINT	Increase in inpatient general surgery cases from prior month. ....	<b>33%</b>

# Epic

# is Here!



Broward Health®



# Patient Experience

Easy & Personal



★ Fast Pass  
Notify patients about earlier available appointment times

★ Open Scheduling

★ Proxy Access  
Access for parents, spouses, or caregivers

★ Bill Pay with Apple & Google Pay

★ Happy Together  
A unified view of data across organizations

Self-Service Estimates

★ Financial Assistance

★ On My Way  
Search for nearby urgent cares or EDs



★ Proxy Invites  
Patients add their own proxies

★ Shopper Estimates  
Create estimates without logging in

★ Hello World  
Two-Way SMS capabilities



? On-Demand Video Visits  
Convenient virtual treatment

★ More with Direct Scheduling  
Geolocation, team scheduling

Partner in Care

★ MyChart Care Companion  
Meds coach, task reminders, and alerts

★ Personalized Health Summary

★ Patient Reported Outcomes

? Self-Triage  
Answer questions about symptoms to identify recommended care

★ MyChart Bedside  
Keep admitted patients engaged

★ End-of-Life Planning  
Add healthcare agents and upload documents, such as a living will

★ Social Determinants of Health  
Available with MyChart questionnaires



Patient-Created Care Companion Tasks



★ Lab Requisition Letters  
Send patients their lab requisition forms

? Self-Triage for Telehealth  
On-Demand Video Visits & e-Visits



★ Bedside on MyChart Mobile  
Updated with extensibility

★ Track My Pregnancy

★ Patient Education



Digital Trends

★ Epic Video Client  
Epic developed integrated video visits offering guest links and multi-party support

★ Digital Arrival  
Via eCheck-In and Welcome

★ Hello Patient  
Allow patients to check themselves into their appointments upon arrival

★ Google Fit & Apple Healthkit  
Automatically populate flowsheets with device integration

★ Instant Activation

★ Share Everywhere  
Share your record with anyone who needs to see it – no EHR required

★ Billing External Payment Page



Responsive Pages  
Continuing support

★ Bedside Video Visits  
With context-aware links

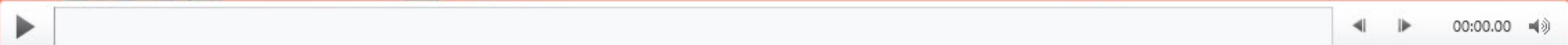
? Secure Messaging E-Visits  
Submit questionnaires, photos, videos, and symptoms for physicians to review

★ Patient-Initiated Care Everywhere Links  
Search for other health care organizations to link accounts





# Epic is Here!



# EPIC BY THE NUMBERS

Patient Records Converted from Cerner/NextGen to Epic

**1,537,757**

Future Appointments/Surgical Cases Converted from Cerner/NextGen to Epic

**77,500**

Encounters Sent or Received to other Epic sites via Care Everywhere

**22,451**

Workgroup Decisions Regarding Scoping/Workflows

**10,162**

Registered or Completed Staff Trainings

**9,152**

Workstations Tested for Scanning/Printing

**5,300**



**Epic**



**Broward Health®**

Thank you.